



**FHC** | Farmacêutica

*Because We Care*

# QUALITY POLICY

WE ARE PERMANENTLY FOCUSED ON THE CONTINUOUS IMPROVEMENT OF OUR PERFORMANCE, ORIENTED TO:

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- 1** / Provide our Clients with a wide, differentiated and adapted offer of pharmaceutical products of internal and external origin, assuring the European quality requirements.
  - 2** / Establish partnerships to access high potential products and strengthen key capabilities, as well as to create more value for our organization and our Partners and Clients.
  - 3** / Maintain permanent focus on continuous improvement of our organization and our processes in order to provide an increasing level of service to our Clients and Partners.
  - 4** / Continuously maintaining and improving the Quality Management System, in correlation with the GDPs, to comply with the internal, external, legal and regulatory requirements as well our Client's requirements.
  - 5** / Supported in the GDPs as well as in the ISO 9001:2015, we commit to ensure the adaptability and flexibility of the structure and methods to enable us to act quickly to both internal and external changes.
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